Tutorial for Software Quality Management Summer Term 2010 Dr. S. Wagner L. Heinemann, S. Islam 15.06.2010



## **Tutorial Sheet 7: Measurement Theory and Process**

## **Assignment 1: Aggregation of Clone Coverage**

Assume that in a Java project a clone detection tool is employed that computes the clone coverage for each class. These values shall be aggregated to the project level.

- In which type of scale is the clone coverage metric?
- Which aggregation operator can be used to aggregate the values?
- The current status of cloning in the project shall be shown by a virtual "traffic light". A clone coverage of less than 5% is considered "green", a value between 5% and 10% is considered "yellow" and a value of more than 10% is considered "red". Which aggregation operators can be used in order to realize the traffic light? Apply the aggregation to a Java system that consists of five classes with the following clone coverage values: 0%, 21%, 7%, 3%, 14%. What color does the traffic light show?

## **Assignment 2: Aggregation of Usability Assessments**

Assume that the usability of a software product is assessed by a survey with its users. The users can choose whether they agree with the statement: "The software is easy to use" by using the Likert Scale: Strongly disagree, Disagree, Neither agree nor disagree, Agree, Strongly agree.

- Which type of scale is this scale?
- Which aggregation operators can be used for computing the central tendency and dispersion?
- Apply the operators from your previous answer to the data in the following table.

Response	Number of respondents
Strongly disagree	0
Disagree	14
Neither agree nor disagree	30
Agree	65
Strongly agree	11
TOTAL	120

## **Assignment 3: Goal Question Metric Approach**

Apply the Goal Question Metric Approach to the following goal: "Improve the system stability of the software system from the customer's viewpoint."

Give at least two questions for this goal and for each question at least two metrics.